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## Delivery Partner Integration: DOORDASH

### REQUIRES PART 2819981 OR 2942351

Through a custom integration with one of third-party delivery's top contenders, DoorDash, Appsuite has created an ideal ordering with delivery solution that allows a business to outsource delivery without relinquishing its customer database or sending customers to an outside ordering platform amongst competitors. No additional contract with DoorDash is required.

When a delivery order is placed it is automatically validated against a set delivery zone within a 3 to 5-mile maximum radius.\* The delivery request to DoorDash is made, providing a driver with the organization's delivery time requirements, guest phone number and any pickup/delivery instructions. Delivery execution issues are directed through DoorDash merchant services (phone, chat or email) with order look up by guest phone number.

Appsuite monthly invoicing is based on a contracted rate for each delivery (which remains subject to any changes in DoorDash per delivery fees), a low monthly recurring charge, and total tips collected for the period. DoorDash pays out driver tips and bills Appsuite for the total. Current DoorDash gratuity default requirement is 15%, but app users are allowed discretionary modification of tip settings.

### KEY FEATURES & BENEFITS

- Outsource delivery management and liability
- Retention of database ownership
- Customers order direct from your platform
- Automated delivery address validation

